

They're buried underground and out of sight, where your residents don't often think about them. But the water service lines that carry fresh water into their homes are part of the nation's aging infrastructure problem too, and a repair can be very costly – from hundreds to upwards of \$3,500.* This can be hard on a homeowner's budget, and most Americans don't have \$500 in emergency savings.**

Service lines are susceptible to many factors leading to broken or leaking lines:

- bedding conditions
- soil corrosivity
- soil stability and temperature changes, including frozen soil
- * National average repair costs as of January 2016.
- ** Cornfield, Jill. Bankrate Survey: Just 4 in 10 Americans Have Savings They'd Rely on in an Emergency. 12 Jan. 2017, www.bankrate.com/finance/consumer-index/money-pulse-0117.aspx



The National League of Cities (NLC) Service Line Warranty Program,

administered by Utility Service Partners (USP), educates your homeowners about their service line responsibilities while providing optional, affordable repair plans covering the repair costs of broken or leaking water or sewer service lines. The program is available at no cost to the city and offers a revenue sharing component.

The program currently helps more than 500 municipalities and utilities address private aging infrastructure in their communities.

CONTACT US

at partnerships@utilitysp.net or 866-974-4801 or visit **www.utilitysp.net/new** to learn more.

NLC Service Line Warranty Program



NLC Service Line Warranty Program



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