

PD ISSUES (TRAFFIC COMPLAINT PROCESS):

- PD receives complaint
- PD takes immediate action if necessary, otherwise observation and data gathering may be needed first before targeted enforcement
- Gather data (speeding)
 - Speed trailer (PD)
 - Traffic count/speed tubes (Engineering)
 - Covert radar speed logger temporary installation (PD)
- Analyze data (speeding)
 - What is the 85th Percentile speed?
 - Is the 85th percentile 4+ mph over speed limit
 - Many times the data indicates speed is not an issue. In these cases, PD and/or Engineering work with complainants to look at and understand the data that was gathered and, in many cases, educate that volume of traffic does not indicate a speeding problem but is often perceived as such.
- Resident follow-up with what observation and data shows
- Targeted enforcement best utilizing the tools and amount of manpower available
 - Speed trailer for education
 - Targeted PD patrol enforcement during peak speeding or violation times based on gathered data and observations
 - Educating drivers
 - Social media awareness campaigns

ENGINEERING ISSUES

- Traffic sign requests
 - Engineering receives request and follows up with resident for additional information and background on the request
 - Data is gathered
 - Traffic counts
 - Traffic studies (if needed)
 - MMUTCD is the standard for how/where/why regulatory signs are used
 - Provides guidance on how traffic signs should be used, where they should be installed, etc.
 - Based on Federal MUTCD rules/guidance
 - Need to provide a consistent usage for regulatory signs based on data
- Crosswalk request process:
 - Engineering receives request
 - Engineering will do an investigation to see if site is suitable for a crosswalk
 - Visibility
 - Is it a safe place to cross?
 - What are the pedestrian volumes?
- Traffic volumes too high
- Speed humps/bumps
- Sidewalk/trail requests
- Roadway geometrics issues